



expreSSO™

The Sentillion expreSSO™ Start-up Service is a packaged service offering designed to help your hospital get up and running quickly with Sentillion's new expreSSO™ single sign-on solution. The Sentillion difference comes from experience; experience that is delivered to you by having one of our knowledgeable identity and access management Implementation Specialists on site with you for up to five days. That's five days of expertise that you can apply to achieving your goals of improving security and providing your clinicians (and other hospital employees) with leading SSO access to clinical and non-clinical applications.

### Service Highlights

The expreSSO Start-up Service is a simple five step approach to getting your people ready to deploy their initial SSO systems. The five step process includes:

#### Project kickoff and planning

- expreSSO Vault installation and administrative training
- expreSSO client installation and administrative training
- Configuration and testing of the expreSSO Agent for connecting applications
- Rollout preparation, including train-the trainer for end-user training

### Approach

With over 400,000 live single sign-on users, and the largest healthcare SSO implementations of any vendor, Sentillion understands single sign-on. Our Implementation Specialists understand clinical workflows, clinical applications, strong authentication technologies, and all aspects of creating a secure identity and access management solution in a healthcare setting. As an integral part of your implementation team, they will apply their experience to help your team become acquainted with best practices for implementing expreSSO in your environment.

### Deliverables

Upon completion of the expreSSO Start-up Service, you will have the following items:

- A project plan template for implementing expreSSO on shared and/or personal workstations
- expreSSO Vault appliances installed and configured
- Users imported from your directory service for the initial rollout
- Desktops configured for shared and/or personal use and agent installed
- Knowledge required to use the Agent Wizard to generate expreSSO connectors for single sign-on, includes password learning and graceful shutdown
- Knowledge required for ongoing management and administration of your expreSSO solution
- Guidelines on best practices for rolling out expreSSO to your users

### Fees

The expreSSO Start-up Service is a fixed-fee service engagement. Travel and living expenses are in addition to the service fees.

Sentillion also has a variety of other à la carte expreSSO services including program management, integration of strong authentication devices, complete rollout planning services and more.

### About Sentillion

Since 1998, Sentillion has been revolutionizing healthcare IT with award winning, industry recognized identity and access management technology. Sentillion has successfully combined patented technology with a deep understanding of the healthcare industry to deliver the most comprehensive set of solutions for single sign-on, identity management, clinical workstations and desktop virtualization. Recognized as the number one single sign-on (SSO) vendor in the *KLAS Top 20: 2008 Year-End Report*, Sentillion is the only identity and access management company whose solutions are used daily by over 400,000 caregivers in leading healthcare organizations across North America and Europe. Sentillion is a privately held company headquartered in Andover, Mass. For more information, visit Sentillion at [www.sentillion.com](http://www.sentillion.com).